

Mark Dunkel
16106 Silverwood Drive
Fenton, MI 38320
March 18, 2013

Joel Stalo
Owner
Michigan Pavers & Walls LLC
Fenton, MI 4830

Dear Joel Stalo:

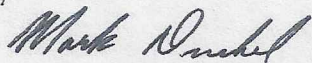
I feel compelled to write Michigan Pavers & Walls a formal letter of recommendation and to serve notice to other potential clients how wonderful it has been working with you and your team.

The work you completed nearly 9 months ago was certainly worthy of an unsolicited letter of recommendation. However, what you have done since receiving final payment is nothing short of phenomenal customer service. Proactively calling me to insure everything continues to meet my 100% satisfaction and taking action on areas that have settled, without additional costs to me, is the reason I couldn't NOT write this glowing letter of recommendation.

For those that may read this I received 6 quotes for a 3-4 week project. Each company was certainly capable. The Michigan Pavers & Walls bid was the lowest bid and this concerned me. I visited job sites unannounced. I had multiple meetings to discuss the reasons why. What I determined is that they are using the same materials, just operate more efficiently. Their professionalism and attention to detail was amazing!

As a result of your professionalism, attention to detail, communication, and ongoing customer satisfaction I will be a customer for life. If anyone is getting bids for brick paver work make sure Michigan Pavers & Walls is on your short list. We need more companies like this in Southeast Michigan! My family and I are extremely happy and feel fortunate in having crossed paths with your company.

Sincerely,



Mark Dunkel